

EU AI Act

Compliance assessment — 2024/1689

Server: Customer.io

Slug: customer-io

Scan id: 00000000-0000-0000-0000-000000000000

Assessed at: 1970-01-01 00:00:00 UTC

Sentinel version: 0.4.0

Rules version: 2026-04-23

Compliant

DRAFT for review — not legal advice. See attestation block for verification instructions.

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1. Executive summary

Assessment of Customer.io against EU AI Act: overall status compliant. Of 5 controls, 5 met, 0 unmet, 0 partial, 0 not applicable. 5 control(s) fell within MCP Sentinel's current assessor coverage; remaining control(s) are documented as not_applicable until Phase 6 expands coverage. No findings were observed on the covered control surface. All claims are traceable to individual finding rows via finding_id and to the governing rule via rule_id; the enclosing signed envelope commits MCP Sentinel to the exact bytes of this report.

2. Coverage & transparency

Coverage band: minimal

Coverage ratio: 0%

Rules version: 2026-04-23

Analysis techniques applied:

- ast-taint
- capability-graph
- entropy
- linguistic-scoring
- schema-inference

3. Controls summary

ControlName
Status
Evidence

Art.9Risk
Management
System' Me@
Art.12Record-
Keeping' Me@
Art.13
Transparency
& Provision of

Information to
Deployers' Met
0

Art.14 Human
Oversight' Met
0

Art.15
Accuracy,
Robustness,
and
Cybersecurity'
Met0

4. Control details

Art.9 — Risk Management System

22 assessor rule(s) evaluated this control; no findings observed.

' Met

Art.12 — Record-Keeping

5 assessor rule(s) evaluated this control; no findings observed.

' Met

Art.13 — Transparency & Provision of Information to Deployers

14 assessor rule(s) evaluated this control; no findings observed.

' Met

Art.14 — Human Oversight

13 assessor rule(s) evaluated this control; no findings observed.

' Met

Art.15 — Accuracy, Robustness, and Cybersecurity

111 assessor rule(s) evaluated this control; no findings observed.

' Met

5. Multi-step attack chains

No multi-step attack chains were synthesized for this server.

6. Cryptographic attestation

Algorithm: HMAC-
SHA256

Key ID: mcp-sentinel-
dev

Signer: mcp-sentinel/
v1

Signed at: 2026-05-24
T10:34:06.829Z

Canonicalization:
RFC8785

HMAC-SHA256 signature (base64, wrapped at 64 chars):

iPbtxC0fkKQJjz0wEPszWjsAvbbhrZsol6nUudOIbkk=

Verification instructions:

To verify this report:

1. Extract the report body (everything except the .attestation field).
2. Canonicalize the body via RFC 8785 (JCS).
3. Compute HMAC-SHA256 with the signing key for key_id "mcp-sentinel-dev".
4. Base64-encode the result and compare with the signature above.

